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Calendars Initations (3) Day Week Month List Search

NSWNMA EDUCATION CALENDAR

Practical, Positive Leadership

3 Day Program
Monday 22nd September
Thursday 23rd October
Thursday 20th November

NSWNMA
50 O’Dea Avenue
Waterloo

9.00am – 4.30pm

Members: \$250
Non-Members: \$400

**Lunch &
Refreshments Provided**

Online Registration now available via the NSWNMA website!

This leadership training program is designed to meet the needs of managers and senior staff in their leadership roles and is suitable for NUMs, CNSs, CNCs or any nurse or midwife wishing to develop leadership skills. The program consists of 3 interactive modules with theoretical input and practical skills development. Each module is conducted at monthly intervals, one day per month.

Module 1:
Leadership development & team building essentials

- relate 5 practices of exemplary leadership to their own leadership style, actions & responsibilities
- explore & apply the essential elements of building a winning team

Module 2:
Skills and strategies in managing conflict and difficult situations

- Mastering skills in managing emotions when things get tough
- Developing assertive dialogue when managing difficult situations
- Turning confrontation to conversation

Module 3:
Leaders showcasing achievement; conducting solution-focused meetings and shifting from blame to no-blame

- Sharing and showcasing improvement in fulfilling the leadership role
- Shifting the paradigm from blame to no-blame culture
- Developing skills in conducting solution-focused meetings

Dot Yam informs, challenges and motivates people in the areas of leadership, conflict management, communication, team building, customer relations management and effecting cultural change. For over 20 years Dot has trained nurses and members of the multi-disciplinary health care team.

Vivienne Black co-facilitates workshops with Dot Yam. Her expertise is in communication and building positive relationships. Vivienne works closely with multi-disciplinary healthcare teams. Participants who have attended her workshops found them enlightening, engaging, uplifting and life-changing.

Today 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 +

www.nswnma.asn.au/education for registration form and further details

REGISTRATION: complete form and post to **NSWNMA, 50 O’Dea Ave. Waterloo NSW 2017** or fax to **(02) 9662 1414**
ENQUIRIES: (02) 8595 1234 (metro) or 1300 367 962 (regional)

Authorised by B.Holmes, General Secretary, NSWNMA

