



New South Wales Nurses and Midwives' Association

POSITION DESCRIPTION

Position: Salesforce Senior Developer

Team: Business Services & Compliance

Reports to: IT Coordinator

Key relationships: Manager – Business Services & Compliance, IT Coordinator, IT team members

Hours of work: Full Time in accordance with the New South Wales Nurses and Midwives' Association (NSWNMA) and Australian Nursing and Midwifery Federation New South Wales Branch Employment Enterprise Agreement

Salary range: Senior Administration Band 4, Level 1-5

Vision Statement

The New South Wales Nurses and Midwives' Association (NSWNMA) is a strong, influential union of members respected as a contemporary leader in society for its innovation and achievements.

Our Values

The NSWNMA conducts itself with **integrity** and **courage**, demonstrating **creative** and **innovative approaches**. The NSWNMA will be an authoritative advocate on behalf of the nursing and midwifery professions, as well as for the community in advancing a world-class, well-funded, integrated health system, based on a clear and considered vision for the future.

The NSWNMA will demonstrate **ethical** and **respectful behaviour** in its interactions with other organisations and society, whilst ensuring its own workplace is **cohesive**, **fair** and **dynamic**, embracing shared union beliefs.

Position Overview:

Design, develop and deploy custom applications and software to support member management, engagement, and self-service on the Salesforce.com platform.

Key Responsibilities:

- Design, develop, test, document, and deploy high quality business solutions on the Salesforce platform based on industry best practices and business needs
- Install and configure AppExchange apps
- Develop reports, dashboards, and supporting process flows to provide reliable, accurate, and timely visibility into Association membership data
- Maintain multiple user roles, security, profiles, and workflow rules
- Communicate and collaborate with other technical resources and stakeholders regarding status, technical issues and creative solutions
- Manage the development lifecycle through to final release
- Provide mentoring to IT staff to develop their Salesforce skills

Selection Criteria:

- Significant experience in Salesforce development; with demonstrable Lightning Experience
- Experience with Apex and Visualforce development
- Experience with the development of Lightning Components
- Experience with inbound/outbound integrations
- Salesforce.com Developer Certification preferred
- High energy and accountable team player who pays attention to detail with ability to prioritise tasks and work independently
- Ability to communicate effectively and collaborate with the team to achieve results
- Experience with AJAX, Data Loader, Pardot and Communities an advantage

I have read and understand the requirements of this position. I agree to undertake the responsibilities as set out in the position description.

Employee's signature:

Date:
