



## VIOLENCE ISSUES

# How to fill out an IIMS

### PATIENT IS THE AGGRESSOR

Complete IIMS:

**Staff, Visitor, Contractor**

- 1 Incident Date and Time
- 2 Incident Type(s):

**Aggression – Victim**

*This is about staff*

Clinical IIMS may also be required

### VISITOR IS THE AGGRESSOR

Complete 2 x IIMS:

**Staff, Visitor, Contractor**

- 1 Incident Date and Time
- 2 Incident Type(s):

① **Aggression – Victim**

*This is about staff*

+

② **Aggression – Aggressor**

*This is about the visitor*



**Reporting is vital.  
As well as IIMS, report your  
incident with the NSWNMA  
via the app or a call**

## **Download the NSWNMA Toolkit App**

It's FREE and available to download  
from iTunes and Google Play store



**Login using your email address  
and password**

**Click on [Violence Report](#)**

It's an easy fillable form that you can submit  
from your mobile device and an officer  
of the Association will be in touch with you or  
contact the Association via phone



**TEL: 1300 367 962  
[www.nswnma.asn.au](http://www.nswnma.asn.au)**