



Education Cancellation Policy

1. We offer a full refund to anyone who cancels their attendance at a course with greater than three working days-notice. Cancellations made less than three working days prior to an education session will not be eligible for a refund.
2. Cancellations made prior to the course, but with less than three working days-notice are eligible to have the course fee put into credit which can be used for other NSWNMA education (to be utilised within 24 months from the date of the cancelled course).
3. Non-attendance or cancellation on the day of NSWNMA courses are not eligible for a refund or course credit.
4. Cancellation of attendance can be made via telephone (during business hours) to 1300 367 962 or via email to education@nswnma.asn.au.
5. The NSWNMA cannot accept responsibility for changes in work release or personal circumstances.
6. The NSWNMA reserves the right to cancel or postpone any course at any time or for any reason as determined by the General Secretary. Students paying for their own airfares are advised to obtain travel insurance to cover potential losses in the event of a course cancellation.
7. Where the NSWNMA cancels a course, a refund will be made of the full course fee. An offer of a transfer to another course will also be made if available.
8. The NSWNMA is obliged to charge GST on all continuing education courses. The listed course price includes 10% GST.