



NEW SOUTH WALES NURSES AND MIDWIVES' ASSOCIATION
AUSTRALIAN NURSING AND MIDWIFERY FEDERATION NEW SOUTH WALES BRANCH



POLICY ON NURSING CARE OF OLDER PEOPLE

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NSW Nurses and Midwives' Association
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Policy on Nursing Care of Older People

THE NSW NURSES AND MIDWIVES ASSOCIATION RECOGNISES THAT:

1. The population of older people in Australia is increasing in number and as a proportion of the total population. Over one million people currently receive aged care services and this is expected to rise to over 3.5 million people by 2050. The aged care workforce, which includes nurses and assistants in nursing (however titled) will need to quadruple to meet this demand¹.
2. Older people strive to maintain an independent lifestyle and remain within their own home for as long as possible, and the majority manage their own lives without experiencing dependence on health care providers.
3. When older people require assistance for personal care tasks, these are most often provided by informal carers such as partners, family members and neighbours.
4. When older people require formal aged care services, they should expect and receive the same high standard of care provided to people of other age groups.
5. All aged care services have a health care component and registered nurses should be involved in all stages of assessment, planning, delivery and evaluation of aged care services.
6. Nursing in aged care includes: leadership; health promotion and education; health maintenance and the prevention of ill health; sustainable health care; rehabilitation; management of acute and chronic illness; palliative and end of life care using evidence based practice.
7. Aged care is provided in a variety of settings including but not restricted to: an older person's own home, community centres or day care centres, acute or sub-acute hospital settings, outpatient facilities, retirement villages, and residential aged care facilities.
8. Technological advances are changing the landscape in which nurses' practice and will impact greatly on the delivery of nursing care to older people in the future, regardless of setting.

THE NSW NURSES AND MIDWIVES ASSOCIATION ADOPTS THE POLICY THAT:

1. An effective and integrated system of aged care services must be available to support continued independence and provide health care services for older people.
2. Nursing care is an integral component of aged care and is provided by the nursing team, comprised of nurse practitioners, registered nurses, enrolled nurses and assistants in nursing (however titled).



3. Nursing care must be coordinated by registered nurses, and provided by adequate numbers of nurse practitioners, registered nurses, enrolled nurses and assistants in nursing (however titled) with the appropriate skills, qualifications and experience to ensure holistic care needs are met.
4. Aged care nursing is a post-registration specialty and registered nurses should have additional qualifications wherever possible which enhance their knowledge and skills in aged care.
5. Enrolled nurses should have additional training and education in aged care and work under the supervision of a registered nurse.
6. Assistants in nursing (however titled) should have a minimum of Certificate III qualifications acquired through a Registered Training Organisation aged care, and work under the supervision of a registered nurse.
7. Specialist nursing skills are required in the care of older people since many older people may have concurrent illnesses, disabilities and health conditions, (such as acute or chronic illness, mental illness or disorder, disabilities, drug and alcohol dependencies, or challenging behaviours) and registered nurses with a range of specialist qualifications and skills² should be incorporated into the model of care.
8. Models of nursing care should promote the development of multi-disciplinary collaborative practice within the health system, including across the public and private sectors, and between community based, hospital and residential aged care settings.
9. Registered nurses and enrolled nurses should be supported to maintain professional lines of accountability regardless of the setting in which they function. Registered nurses delegating tasks should give due regard to the NMBA Decision making framework.³
10. Registered and enrolled nurses should be supported to provide and receive formal clinical supervision as part of maintaining professional practice and continuing professional development.
11. Registered and enrolled nurses and assistants in nursing (however titled) should have access to appropriate continuing education.
12. Registered nurses should have access to career paths which promote the advancement of aged care nursing.
13. Registered and enrolled nurses, student nurses on placement and assistants in nursing (however titled) must work within the legal, policy and professional requirements according to their role and the jurisdiction in which they work.
14. Registered nurses, enrolled nurses and assistants in nursing (however titled) should be supported to raise issues of concern relating to the care of older people, without fear of reprisal.



15. Handover between nurses on change of shifts, and the maintenance of documentation, are integral to nursing care. Registered nurses, enrolled nurses and assistants in nursing (however titled) should be provided with adequate time and resources to undertake handover and record keeping as part of their paid span of duty.
16. All nursing care for older people must promote optimal levels of independence while taking into account the person's functional abilities and limitations to ensure safety and comfort is maintained.
17. Physical environments should be user friendly, adjusted to the person's individual needs, level of independence and safety, be aesthetically pleasing and aim to promote comfort.
18. Appropriate aides and modifications should be available to promote independence and ensure nursing care can be delivered safely, and comfortably, while maintaining privacy.
19. Nursing care should support a person-centred approach consistent with the Charter of Aged Care Rights⁴.
20. Nursing care should occur within a context of mutual collaboration with the older person and their significant others, and promote the establishment of Advanced Care Plans with General Practitioners to ensure the older person has the cognitive ability to discuss their wishes in a timely manner.

REFERENCES

1. Productivity Commission (2011) *Caring for Older Australians Inquiry Report*, 1(53) pp 23.
2. Including Nurse Practitioners, Clinical Nurse Consultants, Nurse Educators and Clinical Nurse Specialists.
3. NMBA (2013) *Decision Making Framework*. Available at: <https://www.nursingmidwiferyboard.gov.au/codes-guidelines-statements/frameworks.aspx>
4. Charter of Aged Care Rights Available at: <https://www.agedcarequality.gov.au/consumers/consumer-rights>