



Getting started on

learn



How to request help



If you have issues with the platform, you can contact the iLearn Helpdesk by logging a ticket.

Then click the box titled

**Online CPD**

The screenshot shows a web browser window with the URL `nswnma-cpd.au/help`. The page header includes the NSW Nurses and Midwives' Association logo and name. A blue sidebar on the left contains navigation links: Dashboard, Search Learning, My Learning, My ePortfolio, and Help. The 'Help' link is highlighted with a red box and a red arrow pointing to it from the left. The main content area features the heading 'How can we help you?' and a central box titled 'Online CPD' with a lifebuoy icon and the text 'Contact the helpdesk with any questions you have'. This box is also highlighted with a red box and a red arrow pointing to it from below.

Describe your issue – the more descriptive  
the easier to resolve the issues.

Click **Send** for the iLearn team to assist.

The screenshot shows a web browser window with the URL `nswnma-cpd.au/help`. The page header includes the NSW Nurses & Midwives' Association logo and the text "NSW Nurses and Midwives' Association". A sidebar on the left contains navigation links: Dashboard, Search Learning, My Learning, My ePortfolio, and Help. The main content area features a "How can we help you?" section with an "Online CPD" card that says "Contact the helpdesk with any questions you have". A modal form is open in the center, containing two input fields: "What is it about?" and "Message". At the bottom of the modal, there are two buttons: "Cancel" and "Send". The "Send" button is highlighted with a red box, and a red arrow points to it from below.



Congratulations on starting your first steps in learning using this platform.

**Happy Learning!**

