



How staffing in your aged care facility should look* after 1 October 2024

The aged care sector continues to benefit from significant reform. Through strong advocacy, NSWNMA members secured Federal Government commitments for mandated minimum staffing levels in aged care.

From October 2024, all aged care facilities will have a minimum 215 care minutes per resident per day with 44 minutes provided by Registered Nurses (10% of which could be delivered by Enrolled Nurses).

RESIDENTIAL AGED CARE FACILITY WITH 30 RESIDENTS

(3 RNs & 11 AINs)

Example 1

SHIFT LENGTHS

8 hour shifts of which 30 minutes is an unpaid break

AIN/CARERS

Approximate ratio of AIN/EN/PCA to residents

REGISTERED NURSES

with up to 10% of care minutes by an Enrolled Nurse

AM Shift		5		1	
	1 AIN/EN/PCA	6 Residents	1 RN	:	30 Residents
PM Shift		4		1	
	1 AIN/EN/PCA	7 Residents	1RN	:	30 Residents
Night Shift		2		1	
	1 AIN/EN/PCA	15 Residents	1 RN	:	30 Residents

Example 2

SHIFT LENGTHS

8 hour shifts of which 30 minutes is an unpaid break

AIN/CARERS

Approximate ratio of AIN/EN/PCA to resident:

REGISTERED NURSES

with up to 10% of care minutes by an Enrolled Nurse

30 minutes is an unpaid break	AIN/EN/PCA to residents	by an Enrolled Nurse
AM Shift	6	1
	1 AIN/EN/PCA : 5 Residents	1 RN 30 Residents
PM Shift	3	1
	1 AIN/EN/PCA : 10 Residents	1 RN 30 Residents
Night Shift	2	1
	1 AIN/EN/PCA : 15 Residents	1 RN 30 Residents





What should I do if my facility is understaffed?

Speak to your co-workers and raise it with management together. You can also report to the Aged Care Quality and Safety Commission.

If your facility is still understaffed, report it anonymously on the Aged Care Watch website: www.agedcarewatch.org.au





JOIN THE NSWNMA

The care minutes reform was only won by the advocacy of NSWNMA members, and it will only work if NSWNMA members hold aged care providers accountable. NSWNMA members work together to enforce your rights at work and ensure minimum staffing levels are maintained.

If you are not yet a member, we invite you to join today.

